



ANU WORKSPACE PROJECT UPDATE

August 2013

Project update

ANU Workspace project activity during August included a discovery process for existing software and hardware at the University. Contracts will be signed with the preferred supplier, and a list of FAQ's will be published on the project webpage soon.

Information sessions for Windows 8 will be held in mid September. The sessions, aimed at academic staff, will provide a live demonstration, an opportunity to ask questions, and see what it would be like to teach using Windows 8. The information session details are currently being confirmed. Interactive Windows 8 training for staff will be organised at a later stage.

For more information, please visit itservices.anu.edu.au/projects/updates/anu-workspace

Project overview

The ANU Workspace project will increase the efficiency of how desktops and laptops within ANU are updated and/or replaced when their end of lifecycle is reached, including the effective deployment and management of software by 1 January 2014.

By engaging with an external provider, it is proposed that the operational IT services for ANU be delivered through a managed desktop services framework. Included in the delivery of these services would be the development and maintenance of the University's Standard Operating Environment for PC's and laptops; the development of a "Master Applications List" of all software provided within the University environment and the management of the refresh cycle of the PC's and laptops within the University.

The ongoing management of the Desktop Environment including software and operating system patching and management of a single central IT Asset database will support the provision of these services. This arrangement represents significant efficiencies in the way that the University desktop fleet are managed.

Communication channels

(at varying times throughout project):

- > IT Project Roadshow
- > Project webpages
- > Face-to-face meetings, including CIO Quarterly updates
- > Information Technology Services website feature box
- > Current student and/or staff website feature box
- > The Link ITS newsletter
- > ANU Billboard
- > ANU Library Infoscreens
- > ANU student residence Infoscreens
- > ISIS login screen message
- > Wattle login page
- > A3 posters
- > A5 flyers
- > ANU and Library Facebook, Yammer and Twitter

itservices.anu.edu.au/projects/updates/anu-email

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