MESSAGE FROM THE DIRECTOR

Following the Vice-Chancellor’s emails on 16 and 30 April on financial repositioning, it is important that the Division participate in discussions taking place within ANU. As a Division we need to ask how we can work and organise ourselves more efficiently, and how do we enhance our administrative systems to work more productively. Do we need to do all the things we presently do? How can we be certain that Information and Communications Technology (ICT) investments are prioritised appropriately to meet the University’s strategic goals?

Contributions the Division can make are through ICT de-duplication, in particular the opportunity to implement a single ANU email platform for staff and students (and Alumni), a single identity, and a single coordinated ANU service desk, among other things.

Thank you to those who completed The Link survey last month. The communications team is looking forward to implementing some positive changes to The Link in June, and we hope you enjoy the new emailed format this month.
ANU RESEARCH REPOSITORY: LINKING THE RESEARCH COMMUNITY

The open access ANU Research repository catalogued its 4,000th item in April, a milestone the Scholarly Communications team are hoping to use as a vehicle to promote the repository to the academic community.

The open access repository is the University’s online location for collecting, maintaining and disseminating the scholarly output of the University. The repository accepts journal articles; conference papers; book chapters; working or technical papers, and other forms of scholarly communication, and allows members of the University to share research with the wider community.

The repository sits within Digital Collections, a database comprising two Communities: the Research Collections—which consist of the ANU Archives and ANU Library reference materials people use for research, or ‘research input’, and the ANU Research repository—which is 100 per cent open access text consisting over 4,000 items and 470 theses, and considered the ‘research output’ of the University.

The ANU Research repository supports the ANU position statement on open access that considers the dissemination of research findings to be an important part of the research process, passing on the benefits to other researchers, professional practitioners and the wider community.

The University has an obligation to share research outcomes with the global community, many members of which do not enjoy the same level of investment in research experienced in Australia. The ability to participate and share in scientific and cultural advancement is a declared human right.

“The ANU Research repository holds many papers that are otherwise only available for people with an institutional subscription, or for those people prepared to pay for access to specific papers”, said Dr Danny Kingsley, Manager of Scholarly Communication and ePublishing at ANU.

The ANU Research repository is also bringing new life to ANU discussion and working papers by making them more visible and holding them secure.

“Sometimes researchers have concerns that making their work available will affect their relationship with their publisher. The repository staff take copyright compliance very seriously and will only ever make material available in line with the publisher’s policy”, said Dr Kingsley.

Earlier this year the National Health and Medical Research Council (NHMRC) announced that from 1 July, all research funded by the NHMRC would need to be deposited into their institutional repository within 12 months of publication, and be accessible free of charge.

The promotion of the NHMRC’s new mandate to make funded research open access amongst the ANU medical research community has resulted in many queries, and papers are already being added to the repository.

“This policy will make a huge difference to the awareness and use of the ANU Research repository amongst our health and medical researchers”, said Dr Kingsley.

All work in the repository is freely available online and fully indexed by Google. To search the ANU Research repository visit research.anu.edu.au/access

---

1 For more information about the Code of Practice for Scholarly Publication and Dissemination at ANU, visit policies.anu.edu.au/policies/code_of_practice_for_scholarly_publication_and_dissemination_at_anu/policy

Cover image: Professor Ian Young, Vice-Chancellor and President with Dr Danny Kingsley. Photo: Stuart Hays
LUNCHBOX SESSIONS

Lunchbox Sessions are free, one-hour presentations given by staff of DoI on topics of interest, or courses and conferences they have recently attended.

May Lunchbox Sessions

Lunchbox Sessions are free to all ANU staff and students so grab your lunch and join us for an informative presentation!

Exemplary Editing
Presented by: Aine Dowling
Date: Monday 7 May 2012
Time: 12.30–1.30pm

Is it a dash or hyphen? When can I use italics? A number or word? This brief and simple guide to self-editing and proofreading will provide the skills to use punctuation and styles correctly, and teach you how the little things can make your work more professional.

APAN33 and Dancing Across Oceans
Presented by: Andrew Howard
Date: Monday 21 May 2012
Time: 12.30–1.30pm

At the recent Asia Pacific Advanced Network (APAN33) meeting held in Chiang Mai, Thailand, Andrew represented ANU as co-chair of the Program committee, the eCulture working group and the High Definition video working group. A highlight of the conference was a three continent dance performance produced by Andrew called Dancing Across Oceans where artists from Korea, Brazil, Spain, and Thailand performed live to an audience in Chiang Mai.

This presentation covers the interesting journey required to co-ordinate the event. Summaries of the two working group activities and areas of relevance to ANU programs will also be covered.

NEW ANU WEB DEVELOPMENT INFRASTRUCTURE IN PLACE

Systems & Desktop Services, Unix Team

ANU web development sites

The new ANU web development infrastructure has been in place for a few months. The new hardware has improved performance and availability of the ANU web service. One of the advantages of this new infrastructure is that there is now a testing platform—doiweb-dev—so that moving from one version of software to another can be done more gracefully. All areas are urged to take advantage of this new testing platform for ongoing development of websites.

FINANCE PROJECTS TO STREAMLINE PROCESSES

Finance

The Finance Team have commenced a number of projects this year in order to streamline processes and provide clearer information to DoI staff. Some of the projects Finance is currently working on include:

Travel review

Finance is undertaking a review of travel procedures and forms to make this process more straightforward for travellers, and to ensure that DoI Finance receives all the information required by the University. Sarah Hawkins, Val Bullman and Anita Fitch are primarily responsible for undertaking the review, and it is anticipated this will be completed by the end of May 2012.

Asset guidelines

Tze Khaw and Anita Fitch are working on a project with Finance & Business Services to develop guidelines around the treatment of certain DoI IT related assets, particularly the treatment of the network and information commons equipment. It is expected that the draft guidelines will be submitted to the Chief Finance Officer for approval by the end of April 2012.
INFORMATION SERVICES PLANNING & PROJECT SUPPORT OFFICE LAUNCHES UPDATED WEBSITE

In line with ANU recognition of the importance of project management in delivering successful projects, the Information Services Planning & Project Support Office (IS PPSO) has launched an updated website. The website will deliver up-to-date information from the field of project management and provide access to useful tools and templates.

What's new?
The site will assist anyone who is working with, or interested in learning about, projects at ANU. The content has been developed to provide staff with a high level understanding of the project lifecycle, as well as detailed information on useful tools and techniques; key project roles; project documentation, and the skills required to manage projects effectively.

The IS PPSO website will also feature regular updates on:
- project management events (internal and external)
- workshops and training
- emerging project management methodologies
- book reviews
- news and articles.

The IS PPSO website will continue to grow over the coming months. For feedback and/or comments please email projects@anu.edu.au

SECURE PASSWORDS

The goal of having all Systems & Desktop Services provisioned accounts with compliant passwords is close at hand. By the end of April any passwords on any account with a non-compliant password will have been reset.

If you have not already done so, please visit identity.anu.edu.au and supply answers to the Authentication Questions.

If you forget your password, you will be able to reset it yourself using the answers to these questions.

Please read the Password Selection and Protection Guidelines at policies.anu.edu.au/guidelines/password_selection_and_protection_guidelines/guideline

ACCESS TO AUSTRALIAN ACCESS FEDERATION SERVICES

ANU is a part of the Australian Access Federation (AAF). One of the services available through the AAF is AARNet’s CloudStor. CloudStor is a web based, large file transfer service for improving collaboration and information sharing opportunities within the higher education sector. CloudStor allows the secure electronic transfer of virtually any file type regardless of size. File transfers of up to 55 gigabytes have already been proven on CloudStor and trials are currently underway for the transfer of larger files. For further information on CloudStor visit https://cloudstor.aarnet.edu.au

To check out other services available through the AAF visit www.aaf.edu.au/servicecatalogue
Weight Watchers @ work

The ANU Wellbeing Program is once again subsidising ANU staff to participate in Weight Watchers @ Work.

Over a 13 week program you will be part of a supportive group that can help you reach your own targets.

Research has shown that people who lose weight with the support of a group have three times more success than those who go it alone.

These programs are identical to community sessions however you have the support of your colleagues; you can attend on campus at a convenient time, and receive a significant discount of 20 per cent.

May session

Monday 21 May to Monday 20 August
(NOTE: Monday 11 June is a public holiday).

Location

Seminar Room 1, Level 3, Sir Roland Wilson Building #120, McCoy Circuit, ANU from 12.30–1.30pm.

ANU Library Farewells Sue Lowes

Sue Lowes retired as the Bibliographic Coordinator of the Art and Music Libraries at the end of March, to spend more time with her family—as well as golfing, quilting and any other pursuits that may take her fancy.

It has been 28 years since Sue did her first four-hour shelving shift in the Menzies Library. Since then she has worked in many Library locations—including Chifley, A.D. Hope, Hancock, Art, Music, and at the Hume Store—experiencing many changes and gaining a wide library expertise to the benefit of those fortunate enough to be her colleague. From 2000–2004, she was the Chifley Library User Services Coordinator, and from 2005 until present, has been the Bibliographic Coordinator for the Art and Music Libraries.

Sue’s contribution to the University Library at large and the Art and Music Libraries in particular has been immense. Above all, her professionalism and perfectionism have been great assets. The Art and Music Libraries have benefitted greatly from Sue’s cataloguing prowess and her great sense of humour as well as her indefatigable team spirit. She has represented the Art and Music Libraries at Technical Services Coordination Group and at OH&S meetings as well as doing the annual auditing for both libraries. She will be sorely missed.

We wish Sue the very best in the years to come.

In other Library news, Roxanne Missingham gave a talk recently on the topic, Is the iPad killing academic publishing? To view Roxanne’s PowerPoint presentation visit www.slideshare.net/roxannemissingham/ipad-12286087

ANU E Press Broadens Publication Scope

ANU E Press is broadening their publication scope through new technologies. Earlier in 2012, E Press began releasing books in mobi format—making E Press books available for Kindle users—and launched Open Journal Systems (OJS), an online workflow to streamline the production process for journals. New processes are now being developed to allow submissions from authors in a wider range of formats; online statistics monitoring are being refined, and a series of information sessions are being held to keep everyone up-to-date on all developments.

For details of latest news, keep an eye on the ANU E Press website epress.anu.edu.au
NATIONAL RECONCILIATION WEEK AND NATIONAL SORRY DAY

Indigenous Cultural Awareness

National Reconciliation Week

National Reconciliation Week (NRW) is celebrated across Australia each year between 27 May and 3 June. The dates commemorate two significant milestones in the reconciliation journey—the anniversaries of the successful 1967 referendum and the High Court Mabo decision.

The theme for this year is Let’s Talk Recognition—with a focus on how Australians can better recognise each other, and recognise the contributions, cultures and histories of Aboriginal and Torres Strait Islander peoples.

The week is a time for all Australians to learn about our shared histories, cultures and achievements, and to explore how each of us can join the national reconciliation effort.

For further information visit http://reconciliation.org.au/nrw2012/

National Sorry Day

National Sorry Day is an Australia-wide observance held on 26 May each year. This day gives people the chance to come together and share the steps towards healing for the Stolen Generations, their families and communities. Stolen Generations refer to Indigenous Australians who were forcibly removed from their families and communities.

For further information on the history of National Sorry Day visit www.nsdc.org.au

Featured image (sections of) used in this publication: llypili dreaming site by Pansy NAPANGARTI c. 1992, displayed in the Hancock Building, level 4.

Danny Kingsley presented a talk on the ‘Changing nature of scholarly communication’ at the recent Australasian Digital Humanities Conference held at ANU. Her presentation is available in the repository at http://hdl.handle.net/1885/8958 and she is in communication with the conference organisers to invite all presenters at the conference to similarly share their work through the repository.
Space Services

Planning is underway for the consolidation of the Art and Music Libraries in the mid-year break into the new Creative Arts Library. Space Services has been working closely with Facilities & Services to facilitate project plans, and is working to achieve:

- Refined collaborative teaching and learning spaces:
  - Installation of mobile shelving units
  - Relocating Information Commons space within the Library
  - Reconfiguring study space within the Library
  - Installation of external study seating providing power and WiFi
- Upgrade of staff areas:
  - Reconfiguring staff offices
  - Installing new joinery in the staff amenity area

Significant planning of a new loans desk forms part of this project with Facilities & Services engaging the services of an ergonomist. An ergonomist is an occupational health expert who specialises in designing comfortable and efficient tools, equipment, and furniture for offices and factories. For the uninitiated, a loans desk is a very complex piece of equipment that if designed incorrectly can cause issues with injury and inefficiency.

During the mid-year break, Law Lab 1 will be refurbished to bring this tired and somewhat outdated space up to current technological specification. Works will include the removal of a wall to make the room larger; installation of a new audiovisual system; new desks for the computers, and new carpet and ceiling. The Law Lab 1 upgrade will provide additional study spaces for laptop use and a more teaching-friendly room for staff.

Upgrade of the Baume Video Conference Centre will be undertaken with funds available through the Teaching and Learning Capital Fund, and will include the control room and production room equipment. The Baume Theatre and Classroom will include a variety of technologies to provide a single seamless system including:

- video display system
- recording system
- video conference system
- audio system
- control system
- miscellaneous items.

A number of rooms in the Information Commons, including rooms in A.D. Hope as well as InfoPlace@Baume, will receive a patch and paint of their walls in the mid-year break.

Space Services recently completed the refurbishment of the High Priority Teaching Facilities Upgrade project, which formed an extensive part of the Teaching and Learning Capital Fund grant. Delivery involved upgrade of audiovisual, DLD and building infrastructure components to approximately 80 College and common teaching spaces on campus.

Involvement and delivery was a collaborative, consuming and sometimes frustrating venture involving many staff from many areas within the Division. All involved with this project should be very proud of their contribution, as the work outputs were additional to yearly planned works or business as usual operations. Final reporting to Department of Education, Employment and Workplace Relations is due 31 July 2012.

NEW CONTRACT FOR THE PROVISION OF UNIVERSITY DESKTOP COMPUTERS AND LAPTOPS

Procurement & Contract Management

Procurement & Contract Management (P&CM) are working on documentation in preparation to go to tender to establish a new contractual arrangement for the provision of desktop computers and laptops for the University. The process will take the rest of 2012 to complete, and it is hoped that the new arrangement should be in place in early 2013.

P&CM are reviewing all the software web pages within their responsibility on the Information Services website during May.

In other PC&M news, software procurement within the University remained level during March. Chris, Dorota, Peter and Lourens processed 123 single software orders along with fulfilling 171 requests for media/licence keys by LITSS. The team also completed five software licence renewals. The same period saw an increase in purchase orders with 163 purchase orders and voucher payments processed.
STAFF PROFILE

Hayley Calderwood
Executive Assistant, Corporate Services

By Aine Dowling, MCSE

Where have you seen her?

The lovely Hayley is based in Building 88T1 South Oval, and although you may not have met her you have most likely spoken with her on the phone as she is the first point of contact for the Director Information Services and Chief Information Officer. With her friendly and bubbly personality (not to mention her amazing style) Hayley keeps the Director’s office running smoothly and efficiently.

What’s her story?

Born in Adelaide, Hayley moved to Brisbane as a toddler and at the age of twelve successfully auditioned for the Young Conservatorium Singers after singing ‘Three Blind Mice’. “I saw Hello Dolly” says Hayley, “and just knew I wanted to sing and perform—in fact, I really wanted to be Barbara Streisand when I grew up.” Singing continues to be part of Hayley’s life and as recently as 2011 she sang backup on her sister Sarah’s Celtic folk CD, As Night Falls, produced by the ABC.

But Hayley’s foray into performing doesn’t end with singing. She has also appeared in local musicals and theatre productions and has worked as 2nd Unit Script Supervisor (continuity) on a number of films including Daybreakers and The Ruins.

Working on films was fun, but in 2009 Hayley decided to do something totally different and took herself off to Canada on a working holiday. “It was fabulous” says Hayley, “and I would certainly do it again given the opportunity.” While in Canada Hayley worked as a Guest Services Officer at Calgary Olympic Park and tried her hand at a few extreme winter sports including the Four-Man Bobsled, and the Luge: where she hurtled down an ice run, on something closely resembling a plastic tray, at 60 kilometres an hour.

After six months in Canada Hayley returned to Australia and moved to Canberra, and ANU, in November 2010. Hayley continues “I found it difficult to get a job at first as I don’t have formal qualifications in administration, but ANU has given me lots of opportunity for professional development, and insight on how a large organisation works. For example, I have recently set up an EA Alliance site for information sharing and networking, both online and face-to-face. I take my role quite seriously and consider it to be the first point of contact for the Division, which I think is quite important, and with that in mind I always try to maintain a professional yet friendly and welcoming workplace.

“I’m very much a people person and I love the interaction with such a great cross-section of people here, and many are very creative and passionate about what they do.”

When not at work, Hayley is still singing and dancing (Zumba and Swing), and still enjoying things to do in Canberra—mainly via her iPhone. “My phone finds places for me—it gives me shopping deals; walks and places to visit; restaurants; keeps me in touch with family and friends by email, and allows me to do everything on the go. I don’t know what I’d do without my iPhone.”

What does the future hold?

Apart from an overseas holiday in either the USA or Thailand later down the track, Hayley has no plans to move in the near future. “I just love working at ANU—the people, the atmosphere, the campus environment—it’s just wonderful—and a very inspirational place to work.”
STAFF NEWS

Following recent staff movements from the Academic Support and Client Services team, the Information Literacy Program (ILP) has welcomed Emily Rutherford, who fills a vacancy in the Graduate Information Literacy Program, and Anant Vima, who joins ILP on a one year contract from Student Business Solutions.

Space Services welcomed Julia Anderson in April following her successful appointment as Office Administrator. Julia brings years of experience within the Administrative/Reception field and is proving to be a valuable asset to the team.

Sue Clarke has been appointed to the position of Assistant Manager, University Records, following Carrie Raftery’s departure to take up a position with Central Queensland University in Rockhampton.

Catherine Burton joined the Hancock Library as Information Access Coordinator in late March, and a further two positions—Library User Services Coordinator (Chifley Library), and a position within ANU Print Repository—will be advertised shortly.

The Scholarly Communications team welcomed Daniel Pask back from study leave in April. Daniel has commenced his extra responsibilities working with the repository team.


We wish all new DoI staff the best for their new roles.

In other staff news, Murray Napier has extended his long service leave and will return to the University on 18 June, instead of his original return date of 27 April.

Susan Lowes, Bibliographic Access Coordinator for the School of Creative Arts; Mark Searle, Call Centre Operator for the Information Literacy Program and Geoff Cole, System Administrator for the Systems & Desktop Services team all resigned in April. We wish them all the best in their future endeavours.

And last, but certainly not least, congratulations to Carly Spencer, University Records, and her partner Steve who have just become the proud owners of their first home.

IT SECURITY TIP

Secure yourself against rogue malware

Everybody has one, and everybody uses one, but not many people understand the risk of plugging a USB storage key into their computer. A USB storage key can store anything, including malware and viruses that have tagged along with legitimate data, which can infect your machine. A USB storage key has no way of knowing it’s loaded with malware as it’s just a storage device, and you won’t be able to tell!

Always practice safe use of USB storage keys by making sure every machine you use has up-to-date anti-virus software and don’t automatically assume that any USB storage key you use will be virus free.

Have a question for our IT Security gurus? Email it.security@anu.edu.au

FILE CENSUS BEING UNDERTAKEN

University Records

University Records is currently undertaking a file census to ensure file movements are kept up-to-date. This information is uploaded into the recordkeeping system and the file movement records are then updated.
FAREWELL TO PENNIE, ARCHIVIST-EXTRAORDINAIRE

ANU Archives

Friends and colleagues gathered last month to farewell Dr Pennie Pemberton who has worked at the ANU Archives for over 25 years. She joined the Archives of Business and Labour in the Research School of Social Sciences for one year as a vacation student in 1967. Following this initial stint, Pennie worked as the Archivist for Pilkington Glass in England, before returning to ANU Archives as the Deputy Archives Officer in 1976. Pennie resigned in 1987 to complete her PhD but was back again in 1998 and formally resigned on 2 April 2012; although we expect we will be seeing her on the other side of the Reference Desk on a regular basis.

Pennie has an intimate knowledge of the vast Australian Agricultural Company (AACo) collection, which is listed on the UNESCO Australian Memory of the World Register. We have often fielded enquiries from researchers asking to speak to “the AACo Archivist”. Many researchers are pleasantly surprised when they ask if we have anything about their research topic and find that Pennie knows all about their ancestors or their property or how the woolclip was transported to England.

Pennie’s invaluable book, Pure Merinos and Others: The Shipping Lists of The Australian Agricultural Company (1986) is out of print, but following public demand is now accessible from the Archives website. Pennie was also the driving force behind the publication of the two volumes of In the Service of the Company: Letters of Sir Edward Parry, Commissioner to the Australian Agricultural Company, 1829-1834, published by ANU E Press. Over the years, Pennie has helped both staff and researchers to locate material in the Archives by creating useful finding aids to our map collection, the Tooth Company hotel records; ANU campus buildings; the extensive ACTU collection, and many others too numerous to mention.

Joining staff at the farewell were researchers and colleagues from the Australian Institute of Aboriginal and Torres Strait Islander Studies, the National Archives, the National Library, the Australian War Memorial, and the Friends of the Noel Butlin Archives Centre.

While Dol is part of the new ANU brand, ANU Marketing recognises the need for areas to be identified for their services.

As a result, a suite of images has been created for exclusive use by Dol to provide consistent Dol image representation across all marketing and communication materials, while remaining compliant with the new ANU brand.

The Dol ‘hero’ image (displayed to the left) has been designed to reflect the distinction, quality and importance of ANU Information Services, and will be used to identify services provided by Dol. Use of the Dol hero image includes on major Division publications such as the Information Services Guide; Information Services promotional banners, and in various forms on the IS website, information.anu.edu.au

Pennie (left) with her sister-in-law Sue Pemberton
THE LINK FEEDBACK BEING COLLATED

DoI Outreach / Communications

Outreach would like to thank all DoI staff who completed The Link Reader Survey included with the April edition of the newsletter.

Survey responses are currently being collated and results will help DoI Outreach assess the relevance of The Link to the DoI audience and collect information on how we can make The Link more informative and enjoyable to read. Changes will be reflected in the June edition.

Your feedback is the key to ensuring The Link remains relevant, so please feel free to email feedback to the Outreach team at any time at doi.outreach@anu.edu.au

Outreach is also in the process of creating a Division of Information (DoI) Writing, Image and Web Guide. This Guide will ensure that all publications produced by DoI maintain consistent ANU corporate style. It will present the key elements of the new ANU brand and the guidelines for their use; where to find templates in the new ANU brand; DoI editorial guidelines; where to find images, including the DoI hero image, and professional approaches to writing documents and emails.

HIGHLIGHTS OF CURRENT ENTERPRISE SYSTEMS ACTIVITIES

Enterprise Systems

Current Enterprise Systems activities include:

- finalising updates to the system that supports ANU submission to the 2012 Excellence in Research for Australia (ERA)
- upgrade planning is underway for the timetable system
- iMIS upgrade planning is underway
- dynamic payslips are ready for production in HORUS
- the DLD audio level meter is ready for staged rollout.

TOOL TIPS

Information Literacy Program

ILP runs free workshops throughout the year. A schedule of courses can be accessed at training.anu.edu.au. The following tutorials are for Windows PC computers with Microsoft Word 2010 installed. If you have any suggestions for this column please contact ilp@anu.edu.au

Using the Format Painter

The Format Painter button in the Clipboard group of the Home tab is used to copy both character and paragraph formatting from one place to another.

1. Click on text that already has the desired format (bold, italic, underlined etc).
2. Click the Format Painter button once to copy the formatting. A small paint brush will follow the cursor.
3. Paste the formatting by selecting the text where new formatting is required. To select text, drag the cursor across it with your left mouse button held down. If you changed your mind, press the Esc key to cancel, or click back on the Format Painter button.

STAFF RECRUITMENT INFORMATION

Human Resources

Did you know that information regarding Staff Recruitment is online on the DoI intranet?

The Human Resources link on the DoI Intranet website provides information on:

- identifying staffing needs
- position and selection criteria development
- selection committee reporting
- counselling unsuccessful applicants.

The intranet also provides all the necessary forms and a recruitment flowchart with information on each step of the recruitment process.

For further information visit www.anu.edu.au/doiinternal/administrativeservices/hr/Recruitment/

# MAY DOI CALENDAR

<table>
<thead>
<tr>
<th>Date</th>
<th>Event Details</th>
</tr>
</thead>
</table>
| 7    | Lunchbox Session—Exemplary Editing  
12.30–1.30pm, R.G McDonald Room in the Menzies Library |
| 14   | Investment Logic Mapping Participant Training Workshop  
9am–5pm, South Oval Meeting Room, Building 88T1  
Requests to register and enquiries should be emailed to projects@anu.edu.au. |
| 15, 16 | Facilitator Training  
The training is aimed at creating a broad understanding of the intent and application of Investment Logic Mapping and the Investment Management methodology. It enables participants to actively facilitate Investment Logic Mapping workshops and advocate the approach to others within the organisation.  
For more information please visit projects.anu.edu.au/events/ILMtraining.php |
| 17   | Project Management Community of Practice Meeting  
11am–12pm, South Oval Meeting Room, Building 88T1  
Speaker: David Morgan  
Topic: The clash of cultures: Managing cross-country projects  
As a member of the Information Management and Technology Services division at the Australian Sports Commission, David Morgan has been involved in the implementation of ICT infrastructure projects. Based on those experiences he will discuss the value of the appreciation of cultural differences and their effects on projects, as well as the difficulties that they may present. This cultural difference may be from national, industry, language or system origins.  
The implementation of the Australian Institute of Sport European Training Centre facility in Northern Italy will be the major case discussed and how lessons learned from those extremes can be applied on a daily basis.  
To RSVP please email projects@anu.edu.au. |
| 21   | Lunchbox Session—APAN33 and Dancing Across Oceans  
12.30–1.30pm, R.G McDonald Room in the Menzies Library |
| 23   | ANU E Press Information Session for the ANU community  
2–3pm, R.G McDonald Room in the Menzies Library |
| 26   | National Sorry Day |
| 27 – 3 | National Reconciliation Week |

---

# LUNCH CHALLENGE

There's no such thing as a free lunch... but you can win one!

Can you answer the below riddles?  
Email the correct answers by 15 May and you will go into a draw to win a lunch voucher for The God's Cafe.  
Everyone who enters will receive a highly collectable Information Services promotional item.

Email your answers to doi.outreach@anu.edu.au

Questions

1. A murderer is condemned to death. He has to choose between three rooms. The first is full of raging fires. The second is full of assassins with loaded guns. The third is full of lions that haven’t eaten in three years. Which room is safest for him?

2. What is black when you buy it, red when you use it, and grey when you throw it away?

3. Can you name three consecutive days without using the words Wednesday, Friday, or Sunday?

4. This is an unusual paragraph. I’m curious as to just how quickly you can find out what is so unusual about it. It looks so ordinary and plain that you would think nothing was wrong with it. In fact, nothing is wrong with it! It is highly unusual though. Study it and think about it, but you still may not find anything odd. But if you work at it a bit, you might find out. Try to do so without any coaching!

---

*We hope you enjoy the fourth edition of The Link for 2012.*

*Feedback and content is welcome every month by emailing doi.outreach@anu.edu.au*