Subject: Re: [Lits] ANU Workspace status update #1
Date: Tuesday, 18 February 2014 10:45:21 AM Australian Eastern Daylight Time
From: ITS - Communications (sent by litss-bounces@anu.edu.au <litss-bounces@anu.edu.au>)
To: LITSS, all.staff.its@anu.edu.au, omg.its@anu.edu.au, infocommons@anu.edu.au
CC: ITS - Communications

Sent on behalf of the ANU Workspace project team

Status Update #1

As you are all aware ANU is progressing the ANU Workspace project at this time, and following is a project status update. Updates will be provided over the course of this week to ensure stakeholders are as informed as possible on the current status of the project and importantly any business impacts.

Over the weekend the Workspace project forged ahead with the delivery of new and refreshed computers across the Information Commons, and Teaching and Learning Spaces of the ANU. The project achieved no lost time or venue interruptions yesterday, with all lectures successfully conducted, which is a great achievement by all.

As of close of business Monday 17th, the project had in place;

- **1600 Windows 8.1/Office 2013 and Mac 10.9.1 desktops** either replaced or re-imaged
- **Over 85%** of them were individually tested and released to the ANU through the projects’ detailed quality assurance (QA) process
- To ensure readiness through intensive QA, the ANU Workspace project team collectively logged over 250 hours effort over the past weekend alone

To support the ANU there is currently over 20 staff across campus working with the local areas to ensure that the project delivery is seamless. This includes the IT Service Desk and support persons throughout the campus.

An issue identified with Firefox has now been rectified and a fix is being rolled out to all affected Information Commons devices. The risk presented a low impact as it was fully mitigated through the Standard Operating Environment that included Microsoft Internet Explorer and Google Chrome as alternative browsers.

For immediate support please log any issues via ANU IT Service Desk by phoning 54321 (option 1 and 1).

The project team would also like to take this opportunity to acknowledge and thank the enormous and collaborative support of the College IT teams.

Regards

ANU Workspace project team