Dear Colleagues

ANU is upgrading computers within the Information Commons, including lecture theatres, residences and libraries, to Windows 8.1 and Microsoft Office 2013. This is a significant change but one that will provide the latest operating system to staff and students.

ITS expects to have the rollout completed in Information Commons facilities before the start of the Semester 1 teaching period. We are working closely with Colleges to avoid disturbances to the summer courses currently under way.

We have released a web page outlining the changes to Windows, with options for familiarisation training and support, and helpful links and tips. Hard copies of some tips will be provided in lecture theatres.
http://itservices.anu.edu.au/computers/windows-8-1

A Testing and Learning Lab has been set up at J/K Block where staff can familiarise themselves with the new Standard Operating Environment (SOE), and the look and feel of Windows 8.1, Office 2013 and other applications.  
(To find J/K Block see map http://campusmap.anu.edu.au/displaybldg.asp?no=3k)

We are also holding familiarisation sessions for academic and teaching staff, and IT support staff. These will be held daily 5-14 February. These sessions will give an overview of Windows 8.1, especially focusing on how to use a Windows 8.1 PC when teaching in a lecture theatre, and will provide an opportunity to ask questions:

We will be providing roving student ambassadors during the first two weeks of teaching for additional support in lecture theatres. They can be contacted by calling the IT Service Desk on 612 54321. College IT Managers are also helping to ensure that assistance will be quickly available in lecture theatres if needed.

If you have any concerns or questions, please contact communications.its@anu.edu.au or visit the ANU Workspace project webpage at http://itservices.anu.edu.au/projects/updates/anu-workspace

Regards

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