ANU Email Consolidation Project communication overview
January 2013

Where is the project up to?
The Email project team worked tirelessly throughout December to successfully migrate 15,500 student and Alumni email accounts to Microsoft Office 365 by 21 December 2012. Two Service Divisions—Central HR and F&BS—have also moved to Microsoft Office 365. Only 2.7% of student accounts experienced script issues, which were worked through in January.

Whats happening next?
The Project Team is currently reviewing lessons learnt through the first migration phase to determine when and the best way to migrate the remaining service divisions and colleges. These cohorts will be contacted from January, or to find out more details, please visit itservices.anu.edu.au/project-updates/anu-email/

Overview of project
The ANU Email Consolidation project will migrate staff, student and alumni email accounts into a single consolidated cloud based environment using the Microsoft Office 365 product suite. Currently, there are 32 known email platforms operating across the University. In addition to the centrally managed UDS email platform, several Colleges and/or areas within Colleges manage their own email platforms. These arrangements are a historical legacy, and there is little value but considerable cost in continuing to duplicate services in this manner.

Cloud computing is essentially the provision of computing services over a network, typically the internet. For ANU, it will mean an ability to substantially increase email storage quotas and to provide integrated functionality. After consideration, Microsoft Office 365 has been selected to implement and provide these services.

Communication channels
(at varying times throughout project):
> Project webpages
> Face-to-face meetings, including CIO Quarterly updates
> Information Technology Services website feature box
> Current student and/or staff website feature box
> The Link ITS/Library newsletter — September, October, November, and December editions
> ANU Billboard
> ANU Library Infoscreens
> ANU student residence Infoscreens
> ISIS login screen message
> Wattle login page
> A3 posters
> A5 flyers
> ANU and Library Facebook, Yammer and Twitter

Further information
The most up-to-date details on the ANU Email project are on the project webpages: itservices.anu.edu.au/project-updates
Project liaison: David Richardson, Helena Chan and Samantha Gilbert
Communication support and artwork: Cathie Gough and Nic Welbourn