ANU Email Consolidation Project communication overview
December 2012

Overview of project
The ANU Email Consolidation project will migrate staff, student and alumni email accounts into a single consolidated cloud based environment using the Microsoft Office 365 product suite. Currently, there are 32 known email platforms operating across the University. In addition to the centrally managed UDS email platform, several Colleges and/or areas within Colleges manage their own email platforms. These arrangements are a historical legacy, and there is little value but considerable cost in continuing to duplicate services in this manner.

Cloud computing is essentially the provision of computing services over a network, typically the internet. For ANU, it will mean an ability to substantially increase email storage quotas and to provide integrated functionality. After consideration, Microsoft Office 365 has been selected to implement and provide these services.

Where is the project up to?
The ANU Email project has continued to advance further with 378 users now migrated to Microsoft Office 365 platform. The project team also engaged with the College of Arts and Social Sciences (CASS), College of Asia Pacific (CAP), College of Engineering and Computer Science (CECS), College of Business and Economics (CBE), College of Law (CoL) and Colleges of Science (COS) to conduct discovery interviews. With the exception of CoL, all colleges have also commenced preliminary tests with pilot users. Furthermore, discovery interviews were also conducted with the libraries and Information Technology (IT) support areas.

Finance and Business Services (F&BS), Human Resources (HR) and Law Library have concluded the pilot activities and are now preparing to migrate while Facilities and Services (F&S) have nearly completed migration.

A detailed list of migration activities has been developed for student / alumni email migration with relevant instructions. Active communication efforts to engage / students and alumni are also underway.

Whats happening next?
The email migration for service divisions and ITS is expected to be completed in December 2012 with student migration initiating in mid-December, continuing through to January 2013.

Libraries, Office of the Vice Chancellor (OVC), CASS and CBE will be migrated in January 2013 and with the remaining colleges expected to be done by March 2013.

Once tests are complete for these areas, email migration for F&S, HR and Law Library will begin. The project team will also work to resolve any issues that may emerge as the result of pilot tests being conducted with the colleges.

Communication channels
(at varying times throughout project):
> Project webpages (see below)
> Face-to-face meetings, including CIO Quarterly updates
> Information Technology Services website feature box
> Current student and/or staff website feature box
> The Link ITS/Library newsletter — September, October, November, and December editions
> ANU Billboard
> ANU Library Infoscreens
> ANU student residence Infoscreens
> ISIS login screen message
> Wattle login page
> A3 posters
> A5 flyers
> ANU and Library Facebook, Yammer and Twitter

For further information:
The most up-to-date details on the ANU Email project are on the project webpages: itservices.anu.edu.au/project-updates

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Communication support and artwork:
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