ANU EMAIL PROJECT UPDATE

September 2013

Project update
Following the conclusion of the ANU Email project, the information within the PDF user guides will be moved from the project webpage, to the Email section of the Information Technology Service (ITS) website at the end of September. ITS Communications team will be calling for feedback from staff at this time.

ITS will also celebrate the achievements of the ANU Email project and staff efforts involved that ensured the success of the project. The scope of the second phase of the ANU Email project will also be confirmed.

Microsoft have released a required upgrade to the Office365 package, called Wave 15. This means that any email account configured with the Internet Message Access Protocol (IMAP) tool needs to be reconfigured for the new upgrade. The ANU Email team will be contacting areas soon to assist with the reconfiguration.

Project overview
The ANU Email Consolidation project will migrate staff, student and alumni email accounts into a single consolidated cloud based environment using the Microsoft Office 365 product suite. Currently, there are 32 known email platforms operating across the University. In addition to the centrally managed UDS email platform, several Colleges and/or areas within Colleges manage their own email platforms. These arrangements are a historical legacy, and there is little value but considerable cost in continuing to duplicate services in this manner.

Cloud computing is essentially the provision of computing services over a network, typically the internet. For ANU, it will mean an ability to substantially increase email storage quotas and to provide integrated functionality. After consideration, Microsoft Office 365 has been selected to implement and provide these services.

Communication channels
(at varying times throughout project):
- IT Project Roadshow
- Project webpages
- Face-to-face meetings, including CIO Quarterly updates
- Information Technology Services website feature box
- Current student and/or staff website feature box
- The Link ITS newsletter
- ANU Billboard
- ANU Library Infoscreens
- ANU student residence Infoscreens
- ISIS login screen message
- Wattle login page
- A3 posters
- A5 flyers
- ANU and Library Facebook, Yammer and Twitter

itservices.anu.edu.au/projects/updates/anu-email

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Communication support and artwork: Cathie Gough, Hayley Calderwood and Byron Carr