ANU EMAIL PROJECT UPDATE

May 2013

Project update

An ANU Email project working group was formed and met for the first time in early May. The working group is comprised of key IT staff from colleges and other areas across campus, and is designed to share information and resources, and discuss potential issues that may arise during the migration process. The project team would like to thank the members for their contribution to these meetings and the project.

The College of Arts and Social Sciences (CASS) finalised the migration of 700 staff mailboxes from ANU mail to Microsoft Office 365 in early May.

The groups to be migrated in May include staff from University Accommodation; the College of Asia & the Pacific (CAP); the IT support area within the Office of Commercialisation; the College of Engineering & Computer Science (CECS); Mathematical Sciences Institute (MSI), and the Research School of Chemistry (RSC). CAP reported excellent service from the ANU Email team, following the migration of 50 per cent of all staff mailboxes with total completion on track for the end of June 2013.

Staff from the Joint Administration Group (JAG) inside the College of Physical & Mathematical Sciences (CPMS), and College of Medicine, Biology & Environment (CMBE) commenced email migration in May.

Over 300 Student mailboxes were converted to Alumni accounts.

Project overview

The ANU Email Consolidation project will migrate staff, student and alumni email accounts into a single consolidated cloud based environment using the Microsoft Office 365 product suite. Currently, there are 32 known email platforms operating across the University. In addition to the centrally managed UDS email platform, several Colleges and/or areas within Colleges manage their own email platforms. These arrangements are a historical legacy, and there is little value but considerable cost in continuing to duplicate services in this manner.

Cloud computing is essentially the provision of computing services over a network, typically the internet. For ANU, it will mean an ability to substantially increase email storage quotas and to provide integrated functionality. After consideration, Microsoft Office 365 has been selected to implement and provide these services.

Communication channels

(at varying times throughout project):

- Project webpages
- Face-to-face meetings, including CIO Quarterly updates
- Information Technology Services website feature box
- Current student and/or staff website feature box
- The Link ITS newsletter
- ANU Billboard
- ANU Library Infoscreens
- ANU student residence Infoscreens
- ISIS login screen message
- Wattle login page
- A3 posters
- A5 flyers
- ANU and Library Facebook, Yammer and Twitter

itservices.anu.edu.au/projects/updates/anu-email

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Communication support and artwork: Cathie Gough, Hayley Calderwood and Byron Carr