Presenters

- Anne Kealley, Project Director, ANU Workspace
- Heath Roberts, Project Manager, ITS
Projects to be covered today

• ANU Workspace – desktop lifecycle management
• ANU Email and Wave 15 upgrade
• ANU Identity and Access Management
• Other strategic projects in brief
ANU Workspace

Goals/Benefits:

• More efficient end-to-end PC lifecycle management
• Faster deployment of appropriate, standardised hardware and software to ANU staff and students i.e. the end user
• More efficient fleet management – deployment, relocation, addition, change, recovery, disposal, enhanced image management
• Improved IT security through up to date application patching
• Reduced administrative and IT support costs through standardisation and simplified process for procurement and provision of end-user computing support.

• Project Director: Anne Kealley
• Project Manager: Introducing Christian Bolog
ANU Workspace

What you can expect to see:
• Procurement portal with hardware options for desktops, laptops, tablets, monitors
• Single ANU operating image for Windows, Macintosh and Linux
• App store for ANU approved applications
• Move to Windows 8.1 and Office 2013 for Windows machines
• Improved IT asset management
• Improved application management
• Exemption procedure for special purpose use (<20%)
ANU Workspace

Current key activities:
• Yammer group titled ANU Workspace created. All staff welcome to join and provide feedback, post questions etc.
• Project governance structure being implemented
  o Project Steering Committee; Finance Sub-Committee Advisory Group; Technical Working Group; Project Advisory Group
• First Work Order issued – SOE design and app packaging
• Hardware list for staff and Information Commons

Down the track:
• Training – online modules, tip sheets

Project webpage:
Microsoft platform upgrade scheduled for 18 December

- Benefits include:
  - Increased mailbox size to 50GB
  - OWA has been optimised utilising HTML 5 offering a faster and cleaner experience
  - Responsive design
  - Office 2013 is available to download for free from the Microsoft online portal for staff and students from 1 December

- Project Director – David Richardson
- Project Manager – Heath Roberts
Phase 2 - 2014:

- The project will kick off 2014 with requirements gathering to ensure the next steps are clearly scoped.
- Some of the considerations include collaboration toolsets such as Lync, Yammer
ANU Identity & Access Management

- Goal: establish a single source of truth for the identity of staff, students, alumni and other associates of the ANU
- Provision of the right access, for the right people, at the right time.

- Project Director – David Richardson
- Project Manager – Heath Roberts
ANU Identity & Access Management

- The technical stream has approved a delay for release until early 2014 to allow further testing and additional configuration before release
- The second stream for better process has commenced with the business analysis commencing by Leanne Smith

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<thead>
<tr>
<th>Technical Stream</th>
<th>Enable better Process</th>
<th>Build Capabilities</th>
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<tbody>
<tr>
<td>• Upgrade to a modern system</td>
<td>• Enhance the technology to improve processes</td>
<td>• Restructure the Identity access management support function across the university</td>
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<tr>
<td>• Establish firm foundations to build upon</td>
<td>• Define better ways to manage identity and provide support/solution</td>
<td>• Enable informed decision making</td>
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<td>• Understand how identity management drives the University</td>
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Other Strategic Projects

• Infrastructure Transformation Project
  o Renewal of our aging infrastructure to Dell Compellent Array
  o Decommissioning of the old HDS and HP by end of 2014
  o Activities for 2014 to commence with requirements

• ANU Wireless
  o The delivery teams starting to install new cabling and access points and continued testing to ensure service improvements are being measured. Wireless hotspot signage to be put up once complete.

• ANU Research Management System Upgrade (ARIES) will occur on 25 November. All change management and engagement activities have been conducted.

• Project webpage on ITS website. Please visit http://itservices.anu.edu.au/projects/updates/anu-research-management-system-upgrade
Next session

Monday 16 December
McDonald Room, Menzies Building #2
1.10 – 1.50pm

Featured projects to be determined.
Further information

Information on ITS strategic projects is available at http://itservices.anu.edu.au/projects/updates/

Contact Us

Project Directors, Project Managers, your local IT Manager or

communications.its@anu.edu.au
ad.engagement.its@anu.edu.au
Any questions or feedback?

What projects would you like to hear about at the next Roadshow?