Presenters

- Tony Davis, Project Manager, ANU Workspace
- David Richardson, Associate Director, Infrastructure, ITS
- John Parry, Associate Director, Enterprise Systems & Project Delivery, ITS
Projects to be covered today

- ANU Workspace – desktop lifecycle management
- ANU Email
- ANU Wireless Enhancements
- Other strategic projects in brief
ANU Workspace

Goals/Benefits:

• More efficient end-to-end PC lifecycle management
• Faster deployment of appropriate, standardised hardware and software to ANU staff and students i.e. the end user
• More efficient fleet management – deployment, relocation, addition, change, recovery, enhanced image management
• Improved IT security through up to date application patching
• Reduced administrative and IT support costs through standardisation and simplified process for procurement and provision of end-user computing support.

• Project Director: Anne Kealley
• Project Manager: Tony Davis
ANU Workspace

What you can expect to see:

- Portal with hardware options for desktops, laptops, x86 tablets, monitors
- Standard operating image for Windows, Macintosh and Linux
- App store for ANU approved applications
- Move to Windows 8.1 for Windows machines
- Move to Office 2013
- Improved IT asset management
- Exemption policy for special purpose use (<20%)
ANU Workspace

Current key activities:

• Yammer group created titled ANU Workspace. All staff welcome to join and provide feedback, post questions etc.
• Collecting feedback—what software should be in the base image? Please respond via Yammer site or communications.its@anu.edu.au
• Working on Statements of Work for the project deliverables.

Down the track:
Training – online modules, tip sheets

Project webpage:
ANU Email

- Goal: consolidation of all staff & student’s to a single, cloud based service solution using the Microsoft hosted Office365 platform to provide:
  - Productivity improvements i.e. shared calendaring
  - Robust security
  - Increased reliability
  - Greater control and administration efficiency

- Project Director – David Richardson
- Project Manager – Heath Roberts
• What’s next?
  o Microsoft platform upgrade known as Wave15 due Nov/Dec
  o Decommissioning of CASS, CBE & ANUMail services

• Phase 2 (being scoped) but to include:
  o Full business process and policy review and transformation of the BAU support function
  o Collaboration toolset (Lync, Yammer etc.)
  o Continued service standardisation
ANU Wireless Enhancements

• Goal: enhance existing wireless infrastructure to provide:
  o better coverage and reliable secure access for strategic teaching & learning areas
  o support increasing demand for rich content delivery from personal mobile devices
  o to cope with an ever increasing demand for access

• Project Director – David Richardson
• Project Manager – Lidia Tama
ANU Wireless Enhancements

• What you can expect to see:
  o The delivery teams installing new cabling and access points and continued testing to ensure service improvements are being measured

• Current key activities:
  o Wireless hotspot signage being put up
  o Heat Mapping (signal strength testing) data review
  o Installation work based on the project requirements

• Wireless now live in Building 136 (Science Teaching)
Other Strategic Projects

- StudyAt ANU Replacement—Project concludes this month, with improvements to Programs and Courses in staged releases. programsandcourses.anu.edu.au

- ANU Identity and Access Management
  - Introductory session on Wednesday 23 October.

- ANU Research Management System Upgrade (ARIES)—new project webpage launched on ITS website. Please visit http://itservices.anu.edu.au/projects/updates/anu-research-management-system-upgrade
Next session

Wednesday 20 November
Arthur Hambley Lecture Theatre 2 (Chemistry lecture theatre 2), Building 34
2.30 – 3.20pm

Featured projects to be determined.
Further information

Information on ITS strategic projects is available at http://itservices.anu.edu.au/projects/updates/

Contact Us

Project Directors, Project Managers, your local IT Manager or

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