Statement of ANU IT Strategy: The transformation of current IT business practice at ANU from one which is characterised by a legacy of disparate and organically developed architectures and processes: to a scaled, consolidated collaborative model to enable administrative efficiencies and consistent service delivery.

Significant IT Initiatives

1. Identity and Access Management project, creating a single access model built on a highly resilient de-duplicated ANU academic network.
2. Consolidated ICT Service Delivery Model.
3. Integrated HR, Student, Finance and Research Enterprise Systems providing automation, self-service and timely management data.
4. ANU Workspace-end to end desktop/laptop lifecycle management.
5. Infrastructure transformation project, to enable next generation online learning environments and sustainable eResearch.

Underlying Beliefs and Assumptions

1. IT systems have the ability to provide significant administrative efficiencies.
2. Form follows function for IT systems: business need should drive their design.
3. IT systems are best mapped to an enterprise architecture to ensure maximum integration and efficiency.
4. Uniformity for commodity-based services allows the adoption of best-practice processes for the ANU IT environment.
5. Continuous improvement strategies will enable IT systems to respond quickly to changes in business need.
6. Changes in IT business process and service delivery require improved engagement and communication channels to ensure clients are consulted and informed.
7. Staff development and training are critical to maintaining a robust service delivery team.