AGENDA

MEETING Information Technology Operational Management Group

MEET No. Meeting no. 4/2013
VENUE Hedley Bull Seminar Room 3
DATE/TIME Wednesday 10 April 9:30–10:30am
CONTACT Delia Ritherdon

ATTENDEES
Andrew Churches (Chair; CBE), Cathie Gough (Outreach), David Howse (IT Security), James Blanden (Enterprise Systems), Belinda Day (ITS HR), Nalini Nair (Business Analysis), Sean Batt (CAP), James Ashton (CECS), Roy Meuronen (Technical Services), Christine Keogh (Change Process Manager), Alan Lew (a/g for Phil Drury), Marie Fischetti (a/g for Judy Apps), Darryl Cram (a/g for George Lovrincevic, CASS)

APOLOGIES
Geoffrey Barlow (ICT Facilities), Kus Pandey (EO, CIO; Chair), Bernard Lineham (Service Manager), Phil Drury (CoL), Judy Apps (a/g Manager Teaching and Learning Commons Support Service), George Lovrincevic (CASS), Darren Coleman (Networks & Communications), Robert Snape (Systems & Desktop Support: Servers), Allison Magoffin (ITS Finance), David Hall (Contracts Manager)

Part 1. Regular Items (10 mins)

1. Apologies

2. Accept previous minutes

3. Action Register (shown on the previous minutes)

Part 2. Other Business


5. 9:45am Project update – ANU Service Desk, Michelle Mousdale (15 mins)

6. Items for escalation to the ITS Executive Team

Next Meeting:

OMG Training
Thursday 11 April 2013
Hedley Bull Seminar Room 3
9 – 12 and 1-4pm

OMG Meeting
Wednesday 24 April 2013
McDonald Room, Menzies Library
9:30 – 11am