Themes

• Observations: The first 30 days
• Divisional Operation Plan
• The journey towards de-duplication
• Ensuring ongoing ANU Excellence
The First 30 days…

- Senior Leadership Team
- College Deans, GM’s and IT Managers
- Services Directors
- DOI Staff – mostly through meetings
- President ANU SA
- Vendors: DELL, Optus, Google, Microsoft
- Boards: CAUDIT, AARNet, RDSI
- Presentations:
  - Technology in Tertiary Congress 2012
DOI Operational Plan

• Comprehensive List of Projects/Initiatives
• Aligned to ANU by 2020 strategy
• Many core systems have been identified for enhancements/updates
• Significant back office refresh/upgrades
• Need to summarize program in 3-5 pages
• Prioritization will need to occur
• Effective Project Management, Change Management and Communication will be key
E-Research Infrastructure

Previous investments in the AREN

<table>
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<tr>
<th>Year</th>
<th>Research Tools, Workflows &amp; Cloud Services</th>
<th>Research Data Commons</th>
<th>Data Storage Services</th>
<th>Federated Identity Management AAF</th>
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Previous investment in HPC

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Source: Paul Sherlock, UniSA
The journey towards de-duplication

- Identify areas of duplication
- Moves towards a coordinated model
- Appetite for this to occur is strong
- Operational Efficiency
- Examples:
  - Single ANU Email, inter alia
Strategy determines Structure
Traditional ICT roles are evolving…
IT management expands as IT moves beyond the project management required for operational excellence to enterprise portfolio management.

**Portfolio management**
- Portfolio scope definition
- Overall investment, benefit and risk optimization
- Active portfolio performance monitoring
- Business environment change adaptation

**Program management**
- Comprehensive program planning
- Change and risk management
- Coordination of project delivery
- Measurement of results
- Business-IS collaboration

**Project management**
- Initiation
- Budget
- Schedule
- Resources
- Deliverables
- Scope
- Risks
- Metrics

Why do cars have brakes?
Why do cars have brakes?

To make them go faster
Ensuring ongoing ANU Excellence

• Background
• External Financial factors
• Proposed actions for consideration and discussion:
  – Savings in business practices
  – Strategic reduction in staff expenses
• Next steps
Conclusion

• Prioritize and Implement the Divisional Operation Plan
  – Distribute the Operational Plan Summary Document
• The journey towards de-duplication has commenced; focal areas will commence with a coordinated single ANU Email platform, inter alia
• Ensuring our participation in ensuring ongoing ANU Excellence is strong and relevant
THANK YOU

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The Australian National University

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