Agenda

• Overview 2013 ITS Services
• Student ITS Postcards
• O-Week - ITS activities
• Technology Lounge – student event this Friday
• IT Pop-up Kiosk
• Postcard competition
• ITS Social Media
• More information
ITS Student Services

Information Technology Services offers the following services to all ANU students including:

• Printing, Copying & Scanning devices and services
• Computers & Software
• Wireless internet
• ANU Email and calendering
• Telephone support
• Audio Visual
• Service Desk
• IT Security – free anti-virus software

Information about all IT Services can be found at: itservices.anu.edu.au
ITS postcards highlight the IT services most relevant to new students based on statistics from the IT Services website.

- Are available in several locations across campus, including residences and Library locations.
- A competition is currently running for students to design an ITS postcard (more information coming up shortly).
# O-Week Activities

<table>
<thead>
<tr>
<th>Date</th>
<th>Time</th>
<th>Activity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monday 15 July</td>
<td>9:30-10.30am</td>
<td>IT Services &amp; Library Session (MCC 1, Manning Clark Centre)</td>
</tr>
<tr>
<td></td>
<td>10.30am-12pm</td>
<td>Walking Campus Computer Room Tours (starting outside the Chifley Library, straight after the Library presentation)</td>
</tr>
<tr>
<td>Friday 19 July</td>
<td>9.30-11.30am</td>
<td>Tech Lounge—Student Launch event (Arndt Building #25A, ground level)</td>
</tr>
<tr>
<td><strong>BUSH WEEK</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Monday 22 July – Friday 26 July</td>
<td>10am-1pm</td>
<td>IT Pop-up Kiosk (Chifley Library, ground level—follow the balloons!)</td>
</tr>
<tr>
<td>Wednesday 24 July</td>
<td>9.00am-4.00pm</td>
<td>Market Day—IT Services &amp; Library booth (Union Court)</td>
</tr>
</tbody>
</table>
Microsoft Technology Lounge

The Australian National University has joined forces with Microsoft to build an informal technology space filled with innovative learning technology.

- Featured hardware includes Xbox 360s with Kinect, surface tablets, desktop computers and laptops.
- Open during 2013 on weekdays from 8am–6pm.

Student event Friday 19 July

The new space will come alive with giveaways, live demonstrations of the hardware, photo and media ops, relaxed seating and competitions using the new innovative technologies.

Friday 19 July
9.30–11.30am
Arndt building #25A, on the ground floor

itservices.anu.edu.au
Walking campus computer room tour

Monday 15 July
10.30am-12pm
Meet at the Chifley Library steps (after these 2 presentations)

During the walking tour, you will discover the many Information Commons locations that are perfect for quiet study.
IT Drop-in Kiosk

Monday 22 July – Friday 26 July
Open 10am-1pm
Chifley Library, ground level – follow the balloons!
Answering your IT questions

Do you need help setting up your ANU email account?
Do you want to learn how to connect to the ANU wireless network?
Do you have questions about printing, copying and scanning?

Come to the IT Pop-up Kiosk in Chifley Library to find out what you need to do to get started and how we can support you.
2013 Student Postcard competition

ITS Student Contest

– Your chance to win an iPad Mini and have your postcard design displayed in all Library locations and Resident halls!
– Running 15 July – 27 September
– Visit itservices.anu.edu.au for details
Social Media

ANU student social media guidelines
Social media guidelines have been developed to explain how to use social media effectively and to comply with relevant University policies and procedures

Guidelines available on ITS website -
http://itservices.anu.edu.au/social-media/

ITS Facebook and Twitter accounts:

facebook.com/ANUITServices
twitter.com/ANU_IT_Services
Contact us

itservices.anu.edu.au

Bernard Lineham
(Service Manager, Service Delivery & Engagement, ITS)

THANK YOU!