Subject: [Staff.all] Important Notice—ANU Email system upgrade (Office 365 - Wave 15 Upgrade)

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From: stafflist.coord@anu.edu.au (sent by staff.all-bounces@anu.edu.au <staff.all-bounces@anu.edu.au>)

To: staff.all@anu.edu.au

Dear Colleagues,

The University’s email system, ANU Email, is due to be upgraded on or around 18 December 2013. It is a scheduled upgrade by Microsoft to the backend infrastructure and system. Upgrades like this occur every 2 -3 years. The main change will be seen within the Outlook Web Application (OWA), and presentation on smart devices, e.g. iPads and iPhones, will benefit from this responsive design.

Some factor benefits of the upgrade include:

· Users mailbox quotas have been increased to 50GB.
· The web-based Outlook Web Application (OWA) has been optimised, utilising HTML 5, offering users a faster and cleaner experience.
· A mobile OWA application is available to Android and iOS users providing a contained and managed environment for their University emails.
· Anti-malware protection has been improved.
· Microsoft Lync will be available through the web-based OWA and delivers a full Lync experience including high-definition video and Voice over Internet Protocol (VoIP). (Staff only)
· Staff on Office 365 are able to download Microsoft Office 2013 for PC and Office 2011 for Apple from the Microsoft portal for use whilst employed by the University and subject to Microsoft’s terms and conditions.

ITS—along with the Local IT Support Staff (LITSS)—are currently working together to make the upgrade as seamless as possible.

At this stage, no action is required. Any further information, including self-help instructions, will be provided/communicated to you in the coming weeks if required.

Regards,

ANU Email Project Team
E: anuemail@anu.edu.au